

Terms of Sale

Neenan Company, Inc

Wholesale Plumbing, Heating and Industrial Supplies
Corporate Office:

5701 Blue Parkway

Kansas City, Mo 64130

Call us at: 816-923-1300 or fax us at 816-923-4411

Store Hours: M-F 7-5 Sat 8-12

CUSTOMER RETURN POLICY AND WARRANTY DISCLAIMER STATEMENT

Customer Return Policy. You may return products only with Neenan Company prior written approval utilizing a Return Goods Authorization number obtained from customer service. A minimum of 20% restocking charge will be made on all returns plus shipping charges back to the factory of origin. If in cases of a manufacturing defect, returnable product is pursuant to the manufacturer's warranty, or a shipping error on the part of our company. Special order items are not returnable. There is no right of set-off. The customer service department may authorize credit memoranda for authorized returns subject to material being in salable condition upon return, or Neenan Company will charge a deduction for putting the material in salable condition or product may be returned to customer at customer's sole expense. All claims, shortages and damages must be reported within two (2) days of receipt of merchandise. All sales are otherwise made subject to Neenan Company conditions and terms of sale.

MANUFACTURERS' WARRANTIES AND SALES LITERATURE

The product's manufacturer warrants most of the products listed or shown. A copy of the manufacturer's warranty is supplied with the product or may be obtained upon request. Neenan Company assumes no responsibility for the content or fulfillment of such warranties or the product manufacturers sales brochures, submittal data or other literature, including manufacturers MSDS sheets. No consumer warranties, as defined in the Magnuson-Moss Warranty Act or the Federal Trade Commission Acts or regulations, shall arise from the sale of products from Neenan Company Inc.

WARRANTY DISCLAIMER

The buyer's sole and exclusive warranty if any, is that provided by the product's manufacturer. Neenan Company, Inc. disclaims all warranties, including without limitation, the implied warranties of merchantability and fitness for a particular purpose. In no event shall Neenan Company, Inc. be held liable for incidental or consequential damage of any kind. Neenan Company, Inc. sole liability in all events shall be limited to the product's sales price.

ILLUSTRATIONS

The illustrations and descriptions contained within this electronic or printed information catalog have been prepared by the product's manufacturer for the sole purpose of identification and consequently, do not represent an express or implied warranty by Neenan Company, Inc. that the products are fit for a particular purpose or that the products will conform to the illustrations or descriptions. No warranty or affirmation of fact shall arise from such illustrations or descriptions.

CODE COMPLIANCE

Many states and municipalities have code and regulations governing the sale, installation and use of products for certain purposes. Neenan Company, Inc. does not guarantee compliance with such codes and regulations and is not responsible for how products are installed or used. Before purchase and use of any product, review the products application and all national and local codes and regulations to ensure that the product, as well as the installation and use of the product, complies with all codes and regulations.

Material Safety Data Sheets (MSDS) are available upon request.

While we make every effort to ensure that the prices and information listed on our Web Site are accurate, Neenan Company, is not responsible for any typographical errors or prices listed in error. If you have a question about information or pricing on the site, please call us for assistance and so that any errors can be corrected as quickly as possible.

All prices and terms subject to change without notice.